

NEPEAN

BLINDS & DOORS



WARRANTY & CARE GUIDE

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Nepean Blinds & Doors

is committed to high standards of manufacturing, offering high quality products which will last for years.

Nepean Blinds & Doors is pleased to back their products with below warranties as provided by Nepean Blinds & Doors Designs Pty Ltd (ABN 45 622 482 991), located at 1/89 Batt Street, Penrith NSW 2750. The benefits given to you in Nepean Blinds & Doors's warranty are in addition to other rights and remedies you have under law in relation to the products or services to which Nepean Blinds & Doors's warranty relates. Nepean Blinds & Doors products come with guarantees that cannot be excluded under Australian Consumer law. You are entitled to a replacement or refund for a major failure and for compensation for any reasonable foreseeable loss or damage. You are also entitled to have the products repaired or replaced if the products fail to be of acceptable quality and the failure does not amount to a major failure.



Nepean Blinds & Doors warrants the initial purchaser that the product will be uninhibited from defects in materials and workmanship for a period of three (3) years from the date of installation, provided that

1. All products were installed by a Nepean Blinds & Doors Authorised representative
2. Proof of purchase of the full original purchase price can be provided by the initial purchaser
3. The products are maintained in accordance with the care instructions attached. Replacement of the product or a part does not extend or restart the warranty term.

The obligation of Nepean Blinds & Doors is limited to the repair or replacement of products or components found to have a manufacturing or material defect that is not the result of normal wear and tear.

1st Year-The first year is all-inclusive, which includes the cost of the Service call, plus parts and labour for any Nepean Blinds & Doors product deemed to be defective or have a manufacturing fault.

2nd-3rd-The second and third year of warranty covers the cost of all parts and labour associated with any Nepean Blinds & Doors product deemed to be defective or have a manufacturing fault. The cost of the service call is excluded after the 1st year of warranty and a service call fee will be charged to have someone attend site. Nepean Blinds & Doors shall not warrant any incorrect choices made by the purchaser.

To make a claim under the Nepean Blinds & Doors Warranty you will need to:

1. Contact the Nepean Blinds & Doors showroom to register your warranty claim.
2. You will then be contacted by a member of the Nepean Blinds & Doors team who will schedule a time to come and assess the situation.

Note: as per the Nepean Blinds & Doors warranty you may be required to pay a service call fee.

3. To make a claim you will need:
 - A copy of your original quote and/or proof of purchase
 - Be the initial purchaser
 - To ensure that all products were installed by a Nepean Blinds & Doors Authorised Installer
 - That you have maintained your products as outlined in the Warranty & Care Guide

If Nepean Blinds & Doors deems the product(s) requires replacement, the existing product(s) must all be returned to the factory prior to the new products being manufactured. Any repairs will be made with like or similar parts.

General Exclusions and limitations, to the full extent permitted by law:

- Products that have been damaged through misuse or neglect
- Normal wear and tear including but not limited to normal shrinkage of fabrics on textile products and other changes which occur normally with the passage of time
- Variations in wood colours and warping which may occur over time
- Any conditions or damages resulting from accidents, alterations, misuse, abuse, interventions of motorised devices, or failure to follow the manufacturer's instructions with respect to measurement, installation, cleaning or maintenance
- Damage to the surface of any textile fabric due to the scrubbing or the use of any soap powder or detergents not approved by Nepean Blinds & Doors, fungal growth due to the build-up of surface dirt, grime, leaves or bird matter or accumulations of water lying on the fabric.
- Installations where salt spray, marine influences, industrial or corrosive environments or internal situations subject to moisture-laden air can affect the products.
- Any damage caused by wind, hail, lightning, rain, or other acts of God
- Any electrical work, or associated costs, this is the sole responsibility of the purchaser.
- Damaged or not working for a period longer than 3 months
- Any cost associated with removal is not covered under this warranty

At no time does any person or organisation have the authority to give any additional warranty or guarantee on behalf of Nepean Blinds & Doors for its manufactured products.

Thank you for your business, we appreciate your comments!



CHILD SAFETY

The Installation of Child Safety Devices for corded window coverings is not only common sense, we enforce it on every appropriate installation.

Safety in the home is paramount to any home owner or occupier, but one aspect of home safety that is frequently overlooked is corded window coverings. Corded window coverings can be a real danger for all people within your home, especially children.

Being a child is a great time in life but as we all know, their curiosity will get them into all sorts of situations. Unfortunately, some of these situations have the possibility of being very serious. Steps need to be taken in order to reduce the threat to children from corded window coverings.

At Nepean Blinds & Doors we take child safety very seriously. We are a family business, we have children of our own, and child safety is paramount to us in the design of our products. Please pay particular attention to the information provided in this guide as it contains a number of tips to keep your children safe within your home.

The installation of Child Safety Devices for corded window coverings is just common sense. So what does Nepean Blinds & Doors do to protect your family?

- Every product that leaves our production plant will display a sticker that outlines the dangers of cords.
- Every product will be accompanied by a suitable safety device. See below.
- Each safety device will be accompanied with suitable fixing and installation instructions.
- Each and every product that is installed by Nepean Blinds & Doors will have the safety device fitted without exception.
- What can you do to protect your children?

- Ensure that your blinds have been installed correctly using the Child Safety Cords and Cleats.
- Always tie cords around the Child Safety Device.
- Move anything a young child can sit on, stand on or climb on (like cots, highchairs, beds, sofas, tables, chairs and bookshelves) away from the cords/ chains.
- Purchase Nepean Blinds & Doors window covering products that don't have cords, i.e. Plantation shutters, Motorised products, or window coverings with wands.



Penalties and Consequences

1. A supplier may be found guilty of a criminal offence if they fail to:
2. Comply with a mandatory safety standard. The maximum fine is \$220,000 for an individual or \$1.1 million for a body corporate. Civil penalties for the same amounts also apply.
3. This is an offence of strict liability, which means a court does not have to consider the person's intention before finding them guilty.

The information contained in this document is a guide only. It should not be relied upon as a statement of law, nor is it legal or professional advice. You should obtain professional advice if you have any specific concerns.

ROLLER BLINDS



Operation

Nepean Blinds & Doors offers two different types of controls for Roller Blinds:

Chain Control: The chain loop can be found at the side of the blind. To raise or lower the blind simply pull on the side of the loop. Once the blind is in the desired position you can let go of the chain.

Motorised: Please refer to the separate operating instructions that came with your remote or app.

Cleaning

Cleaning of Roller Blinds is reasonably simple. You can choose to do it yourself or have them professionally cleaned. If you decide to clean them yourself, please follow the instructional steps listed:

1. Most dust can be removed with the soft brush attachment of your vacuum cleaner. If you do not have one of these brushes, then try a cotton sock over your hand or a feather duster.
2. To remove light marks on the Roller Blind, Nepean Blinds & Doors suggests using a new damp cloth. Avoid excess moisture on the cloth.
3. For stubborn marks, you may need to use a mild cleaning agent. This should be tested on a small inconspicuous area first to ensure the cleaning agent will not damage the fabric. Before using any cleaning agent, Nepean Blinds & Doors recommends that you contact the showroom for further advice.
4. If the mark still has not been removed, then try removing it with a light rub of a rubber or eraser.

VISION BLINDS



Operation

Chain Control: The chain loop can be found at the side of the blind. To raise or lower the blind simply pull on the side of the loop. Once the blind is in the desired position you can let go of the chain.

Motorised: Please refer to the separate operating instructions that came with your remote or app.

Cleaning

Cleaning the Vision Blind is reasonably simple. You can choose to clean them yourself or have them professionally cleaned. If you decide to clean them yourself, please follow the instructional steps listed:

1. Most dust can be removed with the soft brush attachment of your vacuum cleaner. If you do not have one of these brushes, try a cotton sock over your hand or feather duster.
2. To remove light marks from the Vision Blind, Nepean Blinds & Doors suggests using a new damp cloth. Avoid excess moisture on the cloth.
3. For stubborn marks, Nepean Blinds & Doors suggests you contact a professional cleaning company.

Operation

Nepean Blinds & Doors offers two different types of controls for Roman Blinds:

Cord Control: To raise, pull on the cord until you have reached the desired position, then pull the cord outwards to lock it into place. To lower, pull the cord across again, and slowly release the cord back into the head box until the blind is in the desired position. Then simply pull the cord to the side again to lock it into position.

Motorised: Please refer to the separate operating instructions that came with your remote or app.

Cleaning

Cleaning of Roman Blinds is reasonably simple. You can choose to do it yourself or have them professionally cleaned. If you decide to clean them yourself, please follow the instructional steps listed:

1. Most dust can be removed with the soft brush attachment of your vacuum cleaner. If you do not have one of these brushes, then try a cotton sock over your hand or a feather duster.
2. To remove light marks on the Roman Blind, Nepean Blinds & Doors suggests using a new damp cloth. Avoid excess moisture on the cloth.
3. For stubborn marks, you may need to use a mild cleaning agent. This should be tested on a small inconspicuous area first to ensure the cleaning agent will not damage the fabric. Before using any cleaning agent, Nepean Blinds & Doors recommends that you contact the showroom for further advice.
4. If the mark still has not been removed, then try removing it with a light rub of a rubber or eraser.

PANEL GLIDES

Operation

Nepean Blinds & Doors offers wand control for Panel Glides.

Find the wand in the middle or at the side of the blind. To open or close the blind, simply pull the wand sideways until the panels are in the desired position.

Cleaning

Cleaning of Panel Glides is reasonably simple. You can choose to clean them yourself or have them professionally cleaned. If you decide to clean them yourself, please follow the instructional guide below:

Most dust can be removed with the soft brush attachment of your vacuum cleaner.

To remove light marks on the Panel Glides, Nepean Blinds & Doors suggests using a new damp cloth. Avoid excess moisture on the cloth.

For stubborn marks, you may need to use a mild cleaning agent. This should be tested on a small inconspicuous area first to ensure the cleaning agent will not damage the fabric. Before using any cleaning agent, Nepean Blinds & Doors recommends that you contact the showroom for further advice.

If the mark still has not been removed, try removing the mark with a light rub of a rubber or eraser.

For stubborn marks, Nepean Blinds & Doors suggests you contact a professional cleaning company.

Operation

1. When raising and lowering the blind, the slats must be in the horizontal open position.
2. When opening the window, do not put your hand through the slats. Raise the blind then open the window. This will reduce unnecessary wear and buckling of the cords and slats.

Nepean Blinds & Doors offers three different types of controls for Venetians:

Cord Control: At the side of your Venetian, you will find two sets of cords. The first is a set that is joined together by a pull-apart Child Safety Device. This cord will raise and lower the blind. To raise the Venetians, pull on the cord until you have reached the desired position. Then pull the cord to one side to lock it into place. To lower the Venetians, pull the cord to the opposite side, then slowly release the cord back into the head box until the blind is in the desired position. Then simply pull the cord to the side to lock it into position.

The other set of cords will open and close the blind. They work in opposite directions to each other. Pulling one cord down will fully close the Venetian in one direction, while pulling the other cord down will close it in the opposite direction.

Cords and Wand Control (Aluminium Venetians)

Venetians are operated by the combination of a cord and a wand. The cord raises the blind, while the wand opens and closes the blind.

To raise the Venetians, pull on the cord until you have reached the desired position, then pull the cord outwards and lock it into place. To lower the Venetians, pull the cord towards the center of the blind and slowly release the cord back into the head box until the blind is in the desired position. Then simply pull the cord outward again to lock it into position.

The wand will open and close the Venetian. A simple twist of the wand will tilt the slats and open the blind allowing light through. Beware not to over twist the Venetian.

Motorised: Please refer to the separate operating instructions that came with your remote or app.

Cleaning

Cleaning of Venetians is reasonably simple. You can choose to do it yourself or have them professionally cleaned. If you decide to clean them yourself, please follow the instructional guide below:

1. Venetians should be cleaned on a regular basis to prevent build up of foreign materials.
2. Most dust can be removed with the soft brush attachment of your vacuum cleaner. If you do not have one of those brushes, try a cotton sock over your hand or a feather duster.
3. To remove light marks from the slats, Nepean Blinds & Doors suggests using a new damp cloth. Avoid excess moisture on the cloth.
4. For stubborn marks, you may need to use a mild cleaning agent. This should be tested on a small inconspicuous area first to ensure the cleaning agent will not damage the blind. Before using any cleaning agent, Nepean Blinds & Doors recommends that you contact the showroom for further advice.
5. Do not let rain fall on the blinds. If the blinds do get wet, they should be dried immediately.
6. In seaside locations the salt from the sea mist should be cleaned off on a regular basis. Every two weeks is recommended.
7. To slow the effects of fading from the sun, Nepean Blinds & Doors recommends that you alternate the side of the slats that are facing the sun.

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Installation Date

Order Number

Customer Name

Site Address

Have Child Safety Devices been fitted to your window coverings?

Yes No N/A

Did the installer give instructions on how these devices work and explain the importance of these fittings?

Yes No

Has the installer explained how to operate and best care for your Nepean Blinds & Doors Products?

Yes No

Have the terms and conditions of the Nepean Blinds & Doors warranty been explained?

Yes No

Customer Signature

Date

Are there any other suggestions or feedback you have on your Nepean Blinds & Doors experience?

Amount Paid Technician Signature



Operation

Nepean Blinds & Doors offers four different types of controls for Whisper Cellulars:

CordLock: To raise the blind, pull on the cord until you have reached the desired height. Then pull the cord to one side to lock the blind in place. To lower the blind, pull the cord to one side and lower the blind to the desired position. Pull the cord back to one side to lock it into place.

CordLoop: The cord loop can be found at the side of the blind. The cord will raise and lower the blind. Pull on the cord in the direction you want the blind to move. CordLoop is supported by a spring which makes movement of the blind easier.

CordLess: To lower the blind, pull on the bottom of the blind until you reach the desired position. To raise the blind, push up on the bottom of the blind until you reach the desired height.

Motorised: Please refer to the separate operating instructions that came with your remote or app.

Cleaning

Whisper Cellulars are made of a non-woven polyester and therefore do not allow dust to cling, coupled with the regular operation of your blinds which causes most dust to fall off.

Cleaning of **Whisper Sheers** is reasonably simple, should choose to clean them yourself or have them professionally cleaned, please follow the instructional guide below:

Most dust can be removed with the soft brush attachment of your vacuum cleaner. If you do not have one of these brushes, try a cotton sock over your hand or feather duster.

1. Foreign materials inside the cells of the blind can be removed with a vacuum cleaner placed at the end of the cell.
2. To remove light marks from the Whisper Cellulars and Whisper Sheers, Nepean Blinds & Doors suggests using a new damp cloth. Avoid excess moisture on the cloth.
3. For stubborn marks, Nepean Blinds & Doors suggests you contact a professional cleaning company.



Operation

Nepean Blinds & Doors offers two different types of controls for Whisper Sheers:

Cord: The cord loop can be found at the side of the blind. This cord has two functions. The first is raising and lowering the blind. The second is opening and closing the vanes. If you pull on one side of the cord loop, the blind will lower. Once it has reached the bottom of the window, the blind will stop lowering and the vanes will start to open. To close or raise the blind, just pull the other side of the cord loop. Stop pulling the cord at anytime when you have reached the desired position.

Motorised: Please refer to the separate operating instructions that came with your remote or app.

VERTICAL BLINDS



Operation

At the side of the blind you will find two loops of cords: a synthetic cord and a beaded cord. By pulling one side of the synthetic cord loop, the vertical slats will move sideways along the track. The beaded cord will open and close the slats. Simply pull on one side of the beaded cord loop until you have found the desired position.

Note: Do not move the slats sideways while the blind is in the closed position. Vertical Blinds are not designed to be moved while closed. Movement while closed may cause damage to the mechanisms inside the track. Also, if the window is open, the verticals must be in the open position to allow air to pass.

Cleaning

Cleaning of Vertical Blinds is reasonably simple. You can choose to clean them yourself or have them professionally cleaned. If you decide to clean them yourself, please follow the instructional guide below:

1. Most dust can be removed with the soft brush attachment of your vacuum cleaner. If you do not have one of these brushes, then try a cotton sock over your hand or a feather duster.
2. To remove light marks on the Vertical Drapes, Nepean Blinds & Doors suggests using a new damp cloth. Avoid excess moisture on the cloth.
3. For stubborn marks you may need to use a mild cleaning agent. This should be tested on a small inconspicuous area first to ensure the cleaning agent will not damage the fabric. Before using any cleaning agent, Nepean Blinds & Doors recommends that you contact the showroom for further advice.
4. If the mark still has not been removed, then try removing it with a light rub of a rubber or eraser.
5. In the past, some Vertical Blinds were washed in baths and washing machines. This may clean the slats effectively, however it may cause damage to the fabric. Nepean Blinds & Doors does not advise washing the Vertical Blinds in this manner.

VERISHADES®



Operation

For a cordless and enhanced child safe solution, opt for the traversing Wand operation. Using just one hand, simply rotate the fabric blades and draw the vanes across.

Motorised

Please refer to the separate operating instructions that came with your remote or app.

Cleaning

1. Surface dust can be easily removed using a clean soft brush or feather duster.
2. To remove dirt and grime, simply wipe the fabric blades with a sponge soaked in lukewarm water. If marks are still visible, add a little mild detergent and gently dry with a clean cloth.
3. There can be significant variations between fabrics used in VeriShades®, therefore we recommend that you spot clean a small area as a test first.

Operation

Nepean Blinds & Doors offers three types of control for Curtains:

Wand Control

For a cordless and enhanced child safe solution, opt for cord-free wand operation. Using just one hand, to glide the curtains effortlessly across the track.

Hand Drawn

Simple in both operation and aesthetics, hand-drawn curtains glide easily and provide a cord free option

Motorised

Please refer to the separate operating instructions that came with your remote or app.

Cleaning

To help care for your fabric, we recommend the following tips which may help prolong the life of curtains:

Curtains should be hung at least 10cm from the glass to enable air to circulate. This assists in preventing mildew, and reduces heat build-up, both of which can adversely affect your fabric.

Regular dusting and vacuuming should be undertaken; however, frequent laundering is not usually required. When vacuuming, always use an appropriate attachment.

Ensure sufficient 'stack back' is achieved to minimise direct sunlight effects and draw the curtains back from the windows during the day. This is particularly important during the Summer months, when the sunlight is strongest. Although closing the curtains will help keep the interior cooler, it is highly destructive to decorative and ordinary lined fabrics. Temperatures between the glass and curtain or blind can become extreme, causing to fabrics becoming fragile which can lead to tearing and disintegration.

Washing directions differ, based on selected fabric:

1. Sheer Fabrics - 100% Polyester

Warm hand wash. Do not bleach. Do not rub or wring. Drip dry in shade. For best results hang curtains by their hooks to dry immediately. Use warm iron. Dry cleanable P 50. Possible shrinkage 3%.

2a. Blockout Fabric with acrylic foam backing and flock coating

Washing: Remove hooks, rings and trims before cleaning. Curtains are heavy when wet. Professional wet cleaning recommended. **DO NOT CLEAN IN DOMESTIC WASHING MACHINE.** Hand wash in cool-to-warm (Max 40 C). Mild detergents, such as wool mixes are recommended. Do not bleach, soak, rub or wring. Drip dry in shade. Do not tumble dry. Hang curtains by their hooks to avoid coated sides touching. Do not use pegs. Do not fold curtains over clothes line. Do not iron/press coated side. Warm iron/press on fabric side only. Possible shrinkage 3% Drycleaning: **DO NOT DRYCLEAN**

2b. Blockout Fabric with silicone backing

Washing: Curtains are heavy when wet. Fabric is tested for 5 wash cycles in a domestic washing machine in cool to warm water (max 40 C). Mild detergents such as wool mixes are recommended. Do not bleach, soak, rub or wring. Drip dry in shade. Do not tumble dry. Hang curtains by their hooks to avoid coated sides touching. Do not use pegs. Do not fold curtains over clothes lines. Do not iron/press coated sides. Warm iron/press on fabric side only. Possible shrinkage 3%. Drycleaning: **DO NOT DRYCLEAN**

Operation

Nepean Blinds & Doors offers five different types of controls for Awnings:

Crank Control: Wind the crank until the awning is in the desired position and, where possible, fasten the awning to the fixings.

Motorised/Automated: Please refer to the separate operating instructions that came with your remote or app.

Rope or Tape: can be fit into your home, offering internal control via a winding lever. Turn the handle until the awning is in the desired position.

Spring loaded: Spring loaded awnings can be pulled into a position that locks the awning in position. To unlock the awning twist the main bar to cause the awning to automatically retract.

Internal Crank/Winch: Wind the lever to position your awning in the ideal position.

Please follow the advice below:

1. Make sure that your awnings are pulled up when raining.
2. Do not roll up when wet. This will cause damage to the fabric and increase the likelihood of mildew growth.
3. In high winds, roll up your awning. It will act as a sail on the side of your wall and could be pulled from the wall by the wind.

All the external awning fabrics are designed to lock in colour and provide easy cleaning for a prolonged life. Mildew growth is not supported by the fabric but foreign materials that build up on the fabric can lead to mildew growth.

Cleaning

The best way to keep your awning fabric looking like new and delay deep vigorous cleaning is to hose off the awning on a monthly basis or when foreign materials come into contact with the awning.

When deeper cleaning is required, you will need to use a mild cleaning agent. This should be tested on a small inconspicuous area first to ensure the cleaning agent will not damage the fabric. Before using any cleaning agent, Nepean Blinds & Doors recommends that you contact the showroom for further advice.

Tips for cleaning an Awning:

- When cleaning the awning use a soft bristle brush to clean them.
- Only use cold water.
- Air dry when finished.

Warning: Awnings can be installed in areas where a ladder is needed to reach them. Nepean Blinds & Doors does not recommend that you clean any awning that is out of your reach. In this case, Nepean Blinds & Doors recommends that you get a professional to clean your awnings.

Operation

Opening the blades

Clearview System: These will open by twisting the slats. You should do this by using both hands so that an equal amount of force is placed on the top and bottom of the blades you are trying to open.

Centre Tilt Bar: Move the Centre Tilt Bar in the direction you wish the blades to move.

Opening Your Plantation Shutters

Note: all shutter blades must be closed before opening your shutters out.

Hinged: With care, pull the shutters open. Use two hands to direct equal force on the shutter.

Bi-Fold: With care, pull the shutter towards you. The shutter will fold up against the other shutter next to it. Continue until the shutter is fully open.

Sliding: With care, slide the shutter to the side of the window or door.

Cleaning

Cleaning of Plantation Shutters is not a difficult process. Should you choose to do it yourself or have them cleaned professionally, please follow these instructions:

1. Shutters should be cleaned on a regular basis to prevent build up of foreign materials.
2. Most dust can be removed with the soft brush attachment of your vacuum cleaner. If you do not have one of these brushes, try a cotton sock over your hand or a feather duster.
3. To remove light marks from the slats, Nepean Blinds & Doors suggests using a new damp cloth. Avoid excess moisture on the cloth.
4. For stubborn marks, you may need to use a mild cleaning agent. This should be tested on a small inconspicuous area first to ensure the cleaning agent will not damage the shutters. Before using any cleaning agent, Nepean Blinds & Doors recommends that you contact the showroom for further advice.
5. Do not let rain fall on the shutters. If the shutters get wet, they should be dried immediately.
6. In seaside locations, the salt from the sea mist should be cleaned off on a regular basis. Every two weeks is recommended.
7. To slow the effects of fading from the sun, Nepean Blinds & Doors recommends that you alternate the side of the slats that are facing the sun.

ALUMINIUM SHUTTERS



Operation

Operation of Aluminium Shutters

Take note of the details below to learn about the operation of shutters.

Opening the blades

Clearview System: These will open by twisting the slats. You should do this by using both hands so that an equal amount of force is placed on the top and bottom of the blades you are trying to open.

Opening Your Aluminium Shutters

Note: all shutter blades must be closed before opening your shutters out.

Hinged: With care, pull the shutters open. Use two hands to direct equal force on the shutter.

Bi-Fold: With care, pull the shutter towards you. The shutter will fold up against the other shutter next to it. Continue until the shutter is fully open.

Sliding: With care, slide the shutter to the side of the window or door.

Cleaning

Cleaning of Aluminium Shutters is not a difficult process. Being outdoors means you can generally use a hose or bucket to soak and rinse the blades with water. After rinsing, apply a mild detergent by mop or sponge and rinse off thoroughly and allow to air dry or use a cloth to remove excess water to avoid streaks.

See opposite page for a list of methods for cleaning our Aluminium and Stainless Steel products. These methods aid in offering you the longest product life possible. It is essential that routine maintenance is performed.

ROLLER SHUTTERS



Operation

Our Roller Shutters are controlled by hand. They can be opened and closed by gripping the bottom rail, and moving either up or down.

Cleaning

Nepean Blinds & Doors' Roller Shutters external are designed to withstand the Australian elements and general maintenance is minimal, however we do recommend a basic clean 1-2 times per year.

Spray the product with a mild detergent and then use a soft brush or cloth to wipe the shutters. Rinse the product with clean water and dry with a soft cloth or chamois.

Cleaning

Cleaning of external Aluminum and Stainless Steel is simple enough, being outdoors also means you can generally use a hose or bucket to soak and rinse the frame with water. After rinsing, apply a mild detergent by mop or sponge and rinse off thoroughly and allow to air dry.

Cleaning your doors or grilles is important, as all mesh acts as a filter, trapping airborne dirt and salt. These trapped substances can affect the mesh, grille or frame of the product causing corrosion of the paint and metal over time. Therefore, it is essential that routine maintenance is performed using the table below.

To clean the products, Nepean Blinds & Doors recommends that you use a wash and wax car wash. Add the amount prescribed on the bottle with water, then with the aid of a soft sponge, wipe the door or the grille over. Once finished, rinse the door or grille with water.

ENVIRONMENT	DESCRIPTION	CLEANING INTERVAL
Mild	More than 10kms from beach front or sheltered bay	Every 6 months
Moderate	1km to 10kms from the beach front, sheltered bay or industrial area	Every 2 to 3 months
Marine	500m to 1km from beach front, sheltered bay or industrial area	Every 2 to 3 weeks
Severe Marine	Less than 500m from beach front, sheltered bay or industrial area	Every 1 to 2 weeks

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